

Case study

Sanctions and border closure impacts project operations



Situation

The Economic Community of West African States (ECOWAS) is a regional, political, and economic union of 15 countries located in West Africa. ECOWAS announced economic and trade sanctions against Mali from January until March 2022, where management of a client's large-scale project was underway. Direct travel by land and air between Mali and ECOWAS was strictly prohibited, and had the potential to severely disrupt all movements of aeromedical evacuation teams across multiple sites in the region, as well as several personnel residing in the region.

Despite the short notice and potential obstacles, our team immediately engaged in logistics and transportation coordination identifying new routes and secure airlines to help get personnel to the client's project site via non-ECOWAS countries. Shift extensions were negotiated with the in-country medical teams for continuity of care and to avoid gaps in medical provision.

Outcome

- By engaging established protocols, incorporating rapid planning, and maintaining consistent communication between our contract delivery team and personnel on the ground, disruptions were minimal
- Engagement with in-country medical staff contributed to continuous delivery on contractual obligations with no impact to clinical safety or operations

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