



Virtual Visits



With Virtual Visits, a doctor is available whenever and wherever, eliminating the hassle of going to a hospital or clinic. Doctors can diagnose and treat a wide range of non-emergent medical conditions, such as colds and rashes with 24/7 access by call center, website, and mobile app with a 1-hour turnaround time.

What are Virtual Visits?

Think of Virtual Visits as a doctor's house call. Conducted by phone or video, individuals can schedule visits and get care without delay. Doctors are trusted, knowledgeable and can provide clinical advice for common conditions like the flu, sinus infections, sore throats, allergies and even a prescription, if needed.

Why choose a Virtual Visit?

Visiting a local doctor in a foreign country can come with challenges, whether it's finding the right kind of care or feeling confident in the services they provide. When individuals and their families receive quality care, they feel better faster while clients see redirection away from expensive settings such as urgent care center and emergency departments.

Accessible, convenient and safe*

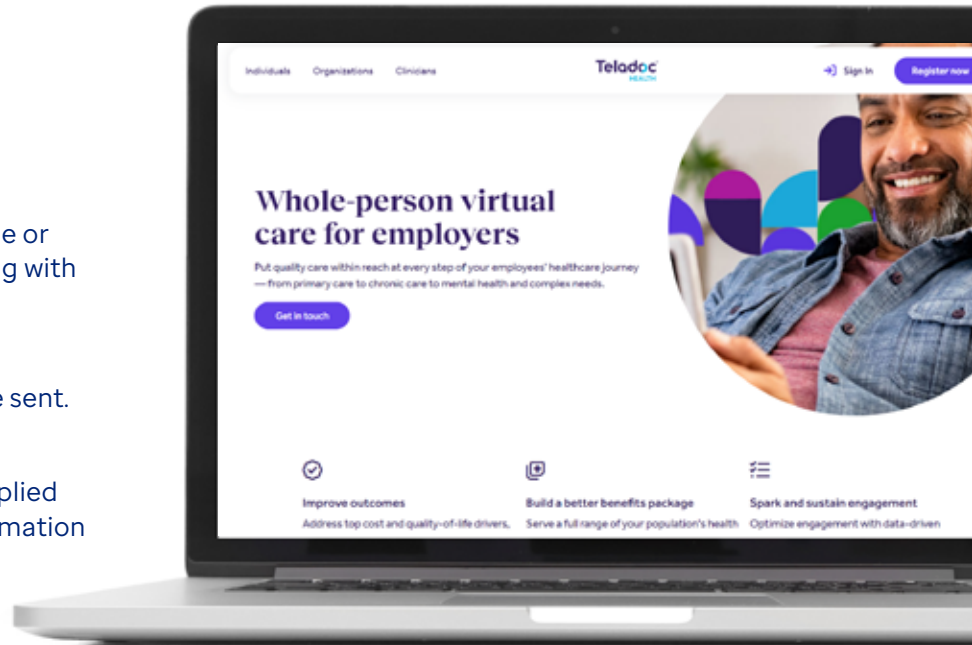
- No more waiting rooms or inconvenient appointment times. Individuals simply login to teladoc.com, make an appointment that fits their schedule and are connected with a doctor
- Care is not limited to daytime hours: Virtual Visit doctors are available 24/7, 7 days a week to diagnose non-emergency medical conditions
- All 10,000 physicians are board certified and many are proficient in multiple languages
- Virtual Visits for non-emergency situations offers safer care access, eliminating exposure to other sick people while providing an additional layer of safety and protection
- If needed, doctors may write a prescription that can be filled at your preferred local pharmacy**

*Cellular messaging and data rates may apply.

** Prescription services are not available in all locations, and other restrictions may apply.

How Virtual Visits work

- 1 Visit teladoc.com to create an account and initiate a visit.
- 2 Choose the state where care will be administered.
- 3 Select how care will be delivered – phone or video – at a time that is convenient along with contact and payment information.
- 4 Consult confirmation and reminders are sent.
- 5 Post-consult, a visit overview will be supplied with applicable notes, prescription information and a summary of the visit.



Contact your U.S. Networks and Administrative Services representative

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