



Case Study:

Student Evacuation During The COVID-19 Pandemic

Location: The Caribbean

Duration: March 2020



Situation:

In March of 2020, COVID-19 gained momentum, forcing major global cities to implement travel restrictions to curb the spread of COVID-19 and closing airports to incoming international traffic. A group of U.S., Canadian and European veterinary students, dispersed in different locations around the Caribbean, needed a way off the island and a flight home. With a lack of direct flights, as well as flight reductions and cancellations to and from the islands, getting them home was going to be a challenge.

Outcome:

- Over the course of two months, the Security team coordinated the deployment of several large passenger aircraft to help these students get off the islands and back to the United States.
- UnitedHealthcare Global chartered four aircraft, and evacuated 348 passengers, along with 168 pets, service and therapy animals, back to the U.S. before the borders closed.